

High Five Pedal Tours

ONLINE PRIVACY POLICY AGREEMENT

High Five Pedal Tours, LLC, (High Five Pedal Tours), is committed to keeping any and all personal information collected of those individuals that visit our website and make use of our online facilities and services accurate, confidential, secure and private. Our privacy policy has been designed and created to ensure those affiliated with High Five Pedal Tours, LLC of our commitment and realization of our obligation not only to meet but to exceed most existing privacy standards.

THEREFORE, this Privacy Policy Agreement shall apply to High Five Pedal Tours, LLC, and thus it shall govern any and all data collection and usage thereof. Through the use of www.highfivepedaltours.com you are herein consenting to the following data procedures expressed within this agreement.

Collection of Information

This website collects various types of information, such as:

- Voluntarily provided information which may include your name, address, email address, billing and/or credit card information etc., which may be used when you purchase products and/or services and to deliver the services you have requested.
- Information automatically collected when visiting our website, which may include cookies, third party tracking technologies and server logs.

Please rest assured that this site shall only collect personal information that you knowingly and willingly provide by way of surveys, completed membership forms, and emails. It is the intent of this site to use personal information only for the purpose for which it was requested and any additional uses specifically provided on this site.

High Five Pedal Tours, LLC may have the occasion to collect anonymous demographic information, such as age, gender, household income, political affiliation, race and religion at a later time. We may also gather information about the type of browser you are using, IP address or type of operating system to assist us in providing and maintaining superior quality service.

It is highly recommended and suggested that you review the privacy policies and statements of any website you choose to use or frequent as a means to better understand the way in which other websites garner, make use of and share information collected.

Use of Information Collected

High Five Pedal Tours, LLC may collect and may make use of personal information to assist in the operation of our website and to ensure delivery of the services you need and request. At times, we may find it necessary to use personally identifiable information as a means to keep you informed of other possible products and/or services that may be available to you from www.highfivepedaltours.com . High Five Pedal Tours, LLC may also be in contact with you with regards to completing surveys and/or

research questionnaires related to your opinion of current or potential future services that may be offered.

High Five Pedal Tours, LLC does not now, nor will it in the future, sell, rent or lease any of our customer lists and/or names to any third parties.

High Five Pedal Tours, LLC may deem it necessary to follow websites and/or pages that our users may frequent in an effort to glean what types of services and/or products may be the most popular to customers or the general public.

High Five Pedal Tours, LLC may disclose your personal information, without prior notice to you, only if required to do so in accordance with applicable laws and/or in a good faith belief that such action is deemed necessary or is required in an effort to:

- Remain in conformance with any decrees, laws and/or statutes or in an effort to comply with any process which may be served upon High Five Pedal Tours, LLC and/or our website;
- Maintain, safeguard and/or preserve all the rights and/or property of High Five Pedal Tours, LLC; and
- Perform under demanding conditions in an effort to safeguard the personal safety of users of www.highfivepedaltours.com and/or the general public.

High Five Pedal Tours uses a third party booking system called Bookeo and payment gateway Authorize.net.

For security reasons, Bookeo does not store credit card numbers itself, not even in encrypted format. Credit card numbers are stored by the payment gateway. Once stored on the gateway, it is not possible to retrieve the full card number. But you can charge the card on file at any time from within Bookeo. In any case, both Bookeo and the payment gateway are certified PCI DSS compliant.

Bookeo Pty Ltd (referred to here as “Bookeo”•, “us”, “we”) provides its Service (as defined below) to you through its web site located at bookeo.com and any of the internet subdomains of bookeo.com (the “Site”•). The “Service”• includes (a) the Site, (b) the system, tools and services provided by Bookeo through the Site, and (c) all software, data, text, images, sounds, video, and content made available through the Site or Service (collectively referred to as the “Content”•). Any new features added to or augmenting the Service are also subject to this Privacy Policy.

By using the service and / or accessing the Site, you agree to the Privacy Policy which is set out in this document. The Privacy Policy relates to the collection and use of personal information you may supply to us through your conduct on the Site and /or through your use of the Service.

Bookeo has been awarded TRUSTe’s Privacy Seal signifying that this privacy policy and practices have been reviewed by TRUSTe for compliance with TRUSTe’s program requirements including transparency, accountability and choice regarding the collection and use of your personal information. The TRUSTe program covers only information that is collected through this web site bookeo.com and does not cover information that may be collected behind the login.

TRUSTe’s mission, as an independent third party, is to accelerate online trust among consumers and organizations globally through its leading privacy Trustmark and innovative trust solutions. If you have questions or complaints regarding our privacy policy or practices, please contact us here . If you are not satisfied with our response you can contact TRUSTe here.

In this Privacy Policy, we use the following terms to describe different types of visitors to the Site. Our customers are called “Businesses”• and our Businesses’ customers are called “Customers”•. We use the word “staff”• to describe persons to whom Businesses give a user account to access the Business data on the Site. These people are collectively described in this Privacy Policy as “Users”• of the Site. This Privacy Policy is in addition to any other terms of service applicable to the Site. We do not make any representations about third party web sites that may be linked to the Site.

We recognize the importance of protecting the privacy of information collected about visitors to the Site, in particular information that is capable of identifying an individual (“personal information”). This Privacy Policy governs the manner in which your personal information, obtained through the Site, will be dealt with. We reserve the right, at our discretion, to modify or remove portions of this Privacy Policy at any time.

If we make any material changes we will notify you by email or by means of a notice on this Site prior to the change becoming effective. This Privacy Policy should be reviewed periodically so that you are updated on any changes. We welcome your comments and feedback. Visit www.bookeo.com to view their privacy policy.

Children Under Age of 13

High Five Pedal Tours, LLC does not knowingly collect personal identifiable information from children under the age of thirteen (13) without verifiable parental consent.

If it is determined that such information has been inadvertently collected on anyone under the age of thirteen (13), we shall immediately take the necessary steps to ensure that such information is deleted from our system’s database. Anyone under the age of thirteen (13) must seek and obtain parent or guardian permission to use this website.

Unsubscribe or Opt-Out

All users and/or visitors to our website have the option to discontinue receiving communication from us and/or reserve the right to discontinue receiving communications by way of email or newsletters. To discontinue or unsubscribe to our website please send an email that you wish to unsubscribe to info@highfivepedaltours.com. If you wish to unsubscribe or opt-out from any third party websites, you must go to that specific website to unsubscribe and/or opt-out.

Links to Other Web Sites

Our website does contain links to affiliate and other websites. High Five Pedal Tours, LLC does not claim nor accept responsibility for any privacy policies, practices and/or procedures of other such websites. Therefore, we encourage all users and visitors to be aware when they leave our website and to read the privacy statements of each and every website that collects personally identifiable information. The

aforementioned Privacy Policy Agreement applies only and solely to the information collected by our website.

Security

High Five Pedal Tours, LLC shall endeavor and shall take every precaution to maintain adequate physical, procedural and technical security with respect to our offices and information storage facilities so as to prevent any loss, misuse, unauthorized access, disclosure or modification of the user's personal information under our control.

The company also uses Secure Socket Layer (SSL) for authentication and private communications in an effort to build users' trust and confidence in the internet and website use by providing simple and secure access and communication of credit card and personal information. In addition, High Five Pedal Tours, LLC is a licensee of TRUSTe. The website is also secured by VeriSign.

Changes to Privacy Policy Agreement

High Five Pedal Tours, LLC reserves the right to update and/or change the terms of our privacy policy, and as such we will post those change to our website homepage at www.highfivepedaltours.com, so that our users and/or visitors are always aware of the type of information we collect, how it will be used, and under what circumstances, if any, we may disclose such information.

If at any point in time High Five Pedal Tours, LLC decides to make use of any personally identifiable information on file, in a manner vastly different from that which was stated when this information was initially collected; the user or users shall be promptly notified by email. Users at that time shall have the option as to whether or not to permit the use of their information in this separate manner.

Acceptance of Terms

Through the use of this website, you are hereby accepting the terms and conditions stipulated within the aforementioned Privacy Policy Agreement. If you are not in agreement with our terms and conditions, then you should refrain from further use of our sites. In addition, your continued use of our website following the posting of any updates or changes to our terms and conditions shall mean that you are in agreement and acceptance of such changes.

How to Contact Us

If you have any questions or concerns regarding the Privacy Policy Agreement related to our website, please feel free to contact us at the following email, telephone number or mailing address.

Mailing Address:

High Five Pedal Tours, LLC
32015 W. Chicago
Livonia, MI 48105

Email: info@highfivepedaltours.com

Telephone Number: 734-564-9581

